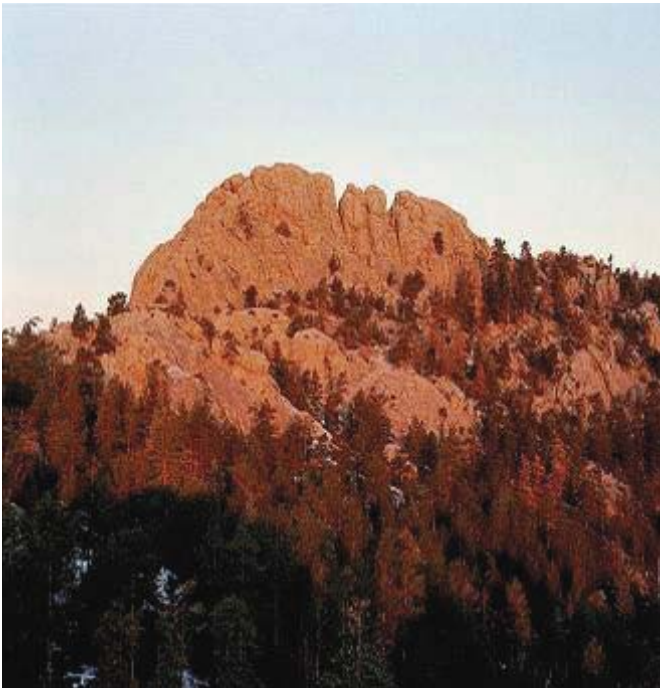


7. APPENDIX C: Visitor Survey and Results (2005)

Larimer County Parks and Open Lands Visitor Survey Results



Horsetooth Mountain Park Summer 2005



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65	Number of people in group	33
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67	Gender of visitor	33
68	Area of residence	34
69	Household income	34
70	Ethnicity	35

Question one asked respondents to indicate their length of stay in the Park broken down in both number of days and number of hours. There were 36 total responses to the first part of this question (10%). Of those who responded, 24 stated they intended staying 1 day. This was the highest percentage at 67%. The next highest was 2 days, with a total response of 5, (14%).

A total of 314 respondents skipped this question (90%). Results are found in Table 1.

Table 1.

Number of days	Frequency	Percent
1	24	67
2	5	14
3	2	7
4	4	11
7	1	3
Total	36	100
Missing	314	90
Total	350	

The second part of question one asked respondents to indicate the number of hours they intended on staying in the Park. There were a total of 279 responses to this question at 80%. Of those responding, 102 stated they intended on staying 2 hours (37% of the respondents). The next highest was 3 hours, with a total response of 78, (28% of respondents). The third highest frequency was 4 hours, with a total response of 56, (20% of respondents). A total of 71 respondents omitted this question (20%).

Results are found in Table 2.

Table 2.

Number of hours	Frequency	Percent
1	18	7
2	102	37
3	78	28
4	56	20
5	15	5
6	9	3
8	1	1
Total	279	100



Missing	71	20
Total	350	

Question three asked respondents how often they visited Larimer County Parks and Open Lands. There were a total of 341 visitors who answered this question (97%). Of those who responded, 90 (26%) indicated they visit the Park 1-4 times per year. The second highest response was 83 (24%), indicating this was their first visit to Horsetooth Mountain Park. The third highest response was 71 respondents (21%) who indicated they visit once a week or more. Only 9 respondents skipped over this question (3%).

Table 3.

How often do you visit	Frequency	Percent
This is my first visit	83	24
1-4 times per year	90	26
5-10 times per year	57	17
Once a month or more	40	12
Once a week or more	71	21
Total	341	100
Missing	9	3
Total	350	

Respondents were asked in question four to indicate which activities they intended on participating in while visiting the Park. This question was asked in the format to check all that apply. Of the activities indicated, hiking had the highest frequency with a total response of 285 (81%). The second highest response was spending time with family and friends with a response of 162 (46%). Scenic and wildlife viewing was the third chosen activity with a response of 128 (37%). A category of 'other' was also included in this question. Of those who indicated 'other', (43 responses) the activities included: backpacking, camping, campfires, climbing, dog walking, horseback riding and running.

Table 4.

Activity participated in	Frequency	Percent
Spending time with friends and family	162	46
Picnicking	60	17
Scenic/wildlife viewing	128	37
Hiking	285	81
Bicycling	61	17
Other	43	12

Question five asked respondents to refer to the route or trails they were on. This question had an 89% response rate. Only 37 respondents, (11%), failed to answer this question. From the responses, the Horsetooth Rock trail received the most response at 149 (48%). The Soderberg trail was the second most desired route with 133 responses (42%). The third most popular trail was Horsetooth Falls with a response frequency of 128 (41%). Finally, the Spring Creek trail was the fourth most desired route with 67 responses (21%). All of the other trails had response rates of less than 15%.

Table 5.



Trails used during visit	Frequency	Percent
Horsetooth Rock	149	48
Soderberg	133	42
Horsetooth Falls	128	41
Spring Creek	67	21
Wathen	41	13
Service Road	36	12
Westridge	20	6
Audra Culver	15	5
Herrington	10	3
Stout	9	3
Towers Road	7	2
Mill Creek	6	2
Carey Springs	2	1
Sawmill	2	1
Loggers	1	1

The sixth question of the survey asked respondents why they chose this area of Larimer County Parks and Open Lands as opposed to another location. This question was answered by 323 of the respondents (92%). Only 27 respondents (8%) omitted this question. According to the respondents, the number one reason they visited Horsetooth Mountain Park was because it was close to home (158 responses, 49%). The second most popular reason for visiting the Park was a recommendation from a friend (25 responses, 8%). Good views was the third reason for visiting (23 responses, 7%). Good trail maintenance was the fourth reason for visiting (22 responses, 7%). All other reasons listed had response rates of less than 6%. Table 6 lists the top 10 frequency and response rate categories for visiting Larimer County Parks and Open Lands.

Table 6.

Reason for choosing LC POL	Frequency	Percent
Close to home	158	49
Recommended from friend	25	8
Good views	23	7
Good trail maintenance	22	7
Beautiful	15	5
Hike to Horsetooth Rock	13	4
Accessible	9	3
Good bicycling trails	8	2
Hike to Horsetooth Falls	7	2
Convenience	6	2

Question seven asked respondents to indicate their desired amenity that was not offered. There were only 136 (39%) responses to this question. This question was left blank by 214 (61%) of the respondents. Of the 136 who did respond, 28 (21%) stated 'no amenities desired, everything is fine.' Trash cans on the mountain were desired by 24 (18%) of the respondents. Water fountains on trails accounted for 19 (14%) of the desired amenities. Free parking was also noted as a desired amenity by 8 (6%) of respondents. Table 7 illustrates the top 6 amenities desired.

Table 7.

Amenity desired	Frequency	Percent
Everything is fine	28	21



Trash cans on the mountain	24	18
Water fountains on mountain	19	14
Free parking	8	6
Hand sanitizer in bathrooms	7	5
More benches on trails	4	3

An evaluation of the staff was the basis for question eight. Respondents were asked to rate the staff on a scale of 1-5. One means very poor, 5 means excellent. The four different categories of evaluation were: courtesy, professionalism, appearance and knowledge. In all four categories, there was not a single rating of staff as poor.

An evaluation of staff courtesy received 334 responses, a response rate of 95%. Only 16 (5%) failed to answer this question. Of those who responded, 78 (82%) rated the staff as excellent. Additionally, 56 (17%) rated the staff as good. Only 5 (1%) rated the staff as very poor or fair. Results are found in Table 8.

Professionalism of the staff was also asked in question eight. A total of 332 (95%) respondents answered this portion of the question. A total of 18 (5%) omitted this question. Of those who answered, 264 (79%) believed the professionalism of staff to be excellent. Furthermore, 65 (20%) rated the staff professionalism as good. Only 3 respondents (1%) believed the staff professionalism to be very poor or fair. Results are found in Table 9.

Table 8.

Evaluate staff courtesy	Frequency	Percent
Very poor	2	1
Poor	0	0
Fair	3	1
Good	56	17
Excellent	273	82
Total	334	100
Missing	16	5
Total	350	

Table 9.

Evaluate staff professionalism	Frequency	Percent
Very poor	2	1
Poor	0	0
Fair	1	1
Good	65	20
Excellent	264	79
Total	332	100
Missing	18	5
Total	350	

The staff was also evaluated on their appearance. A total of 332 (95%) offered feedback on this portion of the question. Only 18 (5%) left this portion of the question blank. Of the 332 who responded, 274 (82%) rated the appearance of staff as excellent.



Additionally, 55 (16%) of the respondents rated the staff’s appearance as good. Only 3 respondents (1%) rated the staff’s appearance as very poor or fair. Results are found in Table 10.

The final portion of question eight asked respondents to evaluate the staff on their knowledge. A total of 312 (89%) respondents answered this portion of the question. There were 38 (11%) of respondents who skipped this question. The results were similar to the other portions of question eight; 236 (76%) rated the staff’s knowledge as excellent, while 71 (23%) of the respondents rated the staff’s knowledge as good. Only 5 (2%) rated the staff’s knowledge as very poor or fair. Results are found in Table 11.

Table 10.

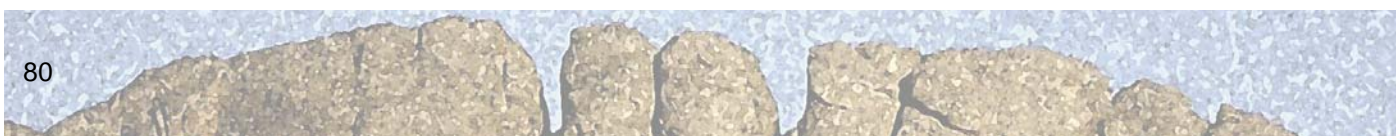
Evaluate staff appearance	Frequency	Percent
Very poor	2	1
Poor	0	0
Fair	1	1
Good	55	17
Excellent	274	82
Total	332	100
Missing	18	5
Total	350	

Table 11.

Evaluate staff knowledge	Frequency	Percent
Very poor	1	1
Poor	0	0
Fair	4	1
Good	71	23
Excellent	236	76
Total	312	100
Missing	38	11
Total	350	

Question nine asked respondents to rate certain aspects of the facilities. The rating was a scale of 1-5. One means very poor, 5 means excellent. The different categories of facilities included in this question were: restrooms (cleanliness, availability and privacy); parking areas (parking design, space availability and directional signs); picnic areas (availability, access and cleanliness); drinking water (availability, access and quality); and trash disposal (availability, identifiable and cleanliness).

An evaluation of the cleanliness of the restrooms received 251 (72%) response rate. There were a total of 99 (28%) who failed to answer this portion of the question. A total of 60 (24%) rated the cleanliness as excellent. While 131 (52%) rated the restroom cleanliness as good. A total of 60 respondents (24%) rated the restroom cleanliness as very poor, poor, or fair. Results



are found in Table 12.

Restroom availability received 254 (73%) response rate. There were 96 (27%) respondents who omitted this part of the question. Of those who responded, 89 (35%) rated restroom availability as excellent. A total of 124 (49%) respondents rated availability as good. Only 41 (16%) ranked restroom availability as very poor, poor, or fair. Results are found in Table 13.

The privacy of restrooms received 252 (72%) total responses. A total of 98 (28%) of respondents did not answer this portion of the question. From the responses given, 100 (40%) evaluated the privacy of restrooms as excellent. In addition, 128 (51%) rated the privacy as good. A total of 24 (9%) of respondents felt the privacy was very poor or fair. There was no rating of poor from any of the respondents. Results are found in Table 14.

An evaluation of parking areas was included in question nine. Parking areas design received 335 (96%) response rate. Only 15 (4%) of respondents omitted this portion of the question. Of those who responded, 162 (48%) felt the design of the parking lot was excellent and 149 (44%) rated the design as good. A total of 24 (7%) believed the parking design to be very poor, poor, or fair. Results are found in Table 15.

The space availability of the parking lot accrued 326 responses (93%). There were a total of 23 (7%) of respondents who skipped this question. A total of 153 (47%) of patrons believed the space availability to be excellent. Additionally, 129 (40%) felt the availability to be good. There were 44 (13%) of respondents who rated the availability as very poor, poor, or fair. Results are found in Table 16.

Directional signs of the parking area received 322 (92%) responses. A total of 28 (8%) failed to answer this portion of the question. Of those who responded, 157 (49%) considered the directional signs excellent. Also, 131 (41%) believed the signs as good. A total of 34 (10%) perceived the directional signs as very poor, poor, or fair. Results are found in Table 17.

A rating of the picnic areas was the next portion of this question. Picnic area availability received 264 (75%) response rate. Of those responding, 115 (44%) believed the picnic area availability was excellent. Furthermore, 121 (46%) of respondents felt the availability was good. Only 27 (10%) considered the picnic area availability as very poor, poor, or fair. Results are found in Table 18.

Access to the picnic areas acquired 254 responses (73%). A total of 96 respondents (27%) left this question blank. Nearly one-half 116 (46%) considered the access to picnic areas as excellent; while 115 (45%) deemed access to the picnic areas as good. A minimal 22 respondents (9%) believed access to the picnic areas as very poor, poor, or fair. Results are found in Table 19.

The cleanliness of the picnic areas acquired 253 (72%) total responses. There were a total of 97 (28%) of respondents who omitted this question. Again, nearly one-half, 118 (47%) of respondents believed the cleanliness of the picnic areas as excellent; 114 (45%) felt the cleanliness was good. A total of 20 (8%) of the respondents believed the picnic area cleanliness was very poor, or fair. There was no rating of poor from any of the respondents. Results are found in Table 20.

The drinking water availability, access and quality were the next portion of question nine. Availability of drinking water received 257 (73%) total responses; 93 respondents (27%) failed to answer this portion of the question. Of those who did



respond, 71 (28%) considered the availability as excellent. A total of 99 (38%) believed the drinking water availability was good. A rating of fair was assessed by 53 (21%) of the respondents. The remaining 34 (13%) believed the availability was very poor or poor. Results are found in Table 21.

Access to drinking water accrued 251 (72%) total responses. There were 99 (28%) who left this portion of the question blank. A total of 80 (32%) considered the access to drinking water as excellent; while 104 (41%) believed the access was good. A total of 42 (17%) of the respondents felt the access to drinking water was fair. The remaining 25 (10%) felt the access was very poor or poor. Results are found in Table 22.

The quality of drinking water received 236 (67%) responses. Nearly one-third, 114 (33%), of the respondents omitted this question. Of those who responded, 94 (40%) believed the quality of drinking water was excellent. A total of 90 (38%) of respondents felt the quality was good. Additionally, 29 (12%) considered the quality as fair. The remaining 22 (9%) of respondents believed the quality of drinking water as very poor or poor. Results are found in Table 23.

Trash disposal availability, identifiable and cleanliness was the final portion of question nine. There were a total of 278 (79%) responses to the trash disposal availability portion of this question. A total of 72 (21%) of respondents skipped this question. Altogether, 89 (32%) of respondents believed the availability was excellent; while 113 (41%) felt the availability was good. Additionally, 49 (18%) considered the availability of trash disposal was fair. The remaining 26 (9%) felt the availability was very poor or poor. Results are found in Table 24.

Identifying trash disposal was the next portion of question nine. There were a total of 273 (78%) responses to this question. A total of 77 (22%) of the respondents omitted this question. Of those who responded, 100 (37%) considered trash disposal identification as excellent; while more than one-third, 108 (40%) believed trash disposal identification was good. Furthermore, 49 of the respondents (18%) felt that identification was fair. The remaining 15 (5%) believed that identification of trash disposal was very poor or poor. Results are found in Table 25.

Trash disposal cleanliness was the final portion of question nine. A total of 272 (78%) respondents answered this portion of the question. There were 78 respondents (22%) who left this question blank. Altogether, 106 (39%) believed the trash disposal cleanliness was excellent. A total of 123 (45%) considered the cleanliness good; and 33 (12%) felt the cleanliness was fair. The remaining 9 respondents (3%) felt the cleanliness of trash disposal areas very poor or poor. Results are found in Table 26.

Table 12.

Restroom cleanliness	Frequency	Percent
Very poor	1	1

Table 13.

Restroom availability	Frequency	Percent
Very poor	1	1



Poor	11	4	Poor	5	2
Fair	48	19	Fair	35	14
Good	131	52	Good	124	49
Excellent	60	24	Excellent	89	35
Total	251	100	Total	254	100
Missing	99	28	Missing	96	27
Total	350		Total	350	

Table 14.

Restroom privacy	Frequency	Percent
Very poor	1	1
Poor	0	0
Fair	23	9
Good	128	51
Excellent	100	40
Total	252	100
Missing	98	28
Total	350	

Table 15.

Parking area design	Frequency	Percent
Very poor	1	1
Poor	1	1
Fair	22	7
Good	149	44
Excellent	162	48
Total	335	100
Missing	15	4
Total	350	

Table 16.

Parking area availability	Frequency	Percent
Very poor	3	1
Poor	9	3
Fair	32	10
Good	129	40
Excellent	153	47
Total	326	100
Missing	23	7
Total	350	

Table 17.

Parking area signs	Frequency	Percent
Very poor	3	1
Poor	2	1
Fair	29	9
Good	131	41
Excellent	157	49
Total	322	100
Missing	28	8
Total	350	

Table 18.

Picnic areas availability	Frequency	Percent
Very poor	1	1
Poor	1	1
Fair	25	9
Good	121	46
Excellent	115	44
Total	264	100
Missing	86	25
Total	350	

Table 19.

Picnic areas access	Frequency	Percent
Very poor	1	1
Poor	1	1
Fair	20	8
Good	115	45
Excellent	116	46
Total	254	100
Missing	96	27
Total	350	

Table 20.

Picnic areas cleanliness	Frequency	Percent
Very poor	1	1
Poor	0	0
Fair	19	7
Good	114	45

Table 21.

Drinking water availability	Frequency	Percent
Very poor	9	3.5
Poor	25	10
Fair	53	21
Good	99	38



Excellent	118	47	Excellent	71	28
Total	253	100	Total	257	100
Missing	97	28	Missing	93	27
Total	350		Total	350	

Table 22.

Drinking water access	Frequency	Percent
Very poor	6	2
Poor	19	8
Fair	42	17
Good	104	41
Excellent	80	32
Total	251	100
Missing	99	28
Total	350	

Table 23.

Drinking water quality	Frequency	Percent
Very poor	5	2
Poor	17	7
Fair	29	12
Good	90	38
Excellent	94	40
Total	236	100
Missing	114	33
Total	350	

Table 24.

Trash disposal availability	Frequency	Percent
Very poor	4	1
Poor	22	8
Fair	49	18
Good	113	41
Excellent	89	32
Total	278	100
Missing	72	21
Total	350	

Table 25.

Trash disposal identifiable	Frequency	Percent
Very poor	1	1
Poor	14	5
Fair	49	18
Good	108	40
Excellent	100	37
Total	273	100
Missing	77	22
Total	350	

Table 26.

Trash disposal cleanliness	Frequency	Percent
Very poor	1	1
Poor	8	3
Fair	33	12
Good	123	45
Excellent	106	39
Total	272	100
Missing	78	22
Total	350	

Question ten asked respondents to evaluate certain aspects of the trails in Horsetooth Mountain Park. The categories were: number of trails, design of trails, level of signage and destination. The rating was a scale of 1-5. One means very poor, 5 means excellent. For the category of number of trails, there were 332 (95%) total responses. Only 18 (5%) neglected to answer this portion of the question. Of those who responded, 161 (48%) rated the number of trails as excellent. Additionally, 155 of the respondents (47%) considered the number of trails good. Only 16 (5%) evaluated the trails as very poor, poor, or fair. Results are found in Table 27.



As for the design of trails, there were a total of 329 (94%) responses. A total of 21 (6%) of the respondents omitted this question. Altogether, 159 (48%) of the respondents believed the design of trails was excellent. Furthermore, 155 (47%) concluded the design of trails was good. A small percentage, 15 (5%) of the respondents evaluated the design of trails as very poor, poor, or fair. Results are found in Table 28.

The level of signage received 328 total responses (94%). A total of 22 (6%) of the respondents skipped this portion of the question. Of those who responded, 127 (39%) considered the level of signage as excellent. Additionally, 127 (39%) of the respondents felt the level of signage was good. A total of 62 responses (19%) believed the level of signage to be fair. The remaining 12 respondents (4%) deemed the level of signage to be very poor or poor. Results are found in Table 29.

The last category destination, received 321 (92%) total responses. There were 29 (8%) of the respondents who passed over this portion of the question. In total, 197 (61%) of the respondents considered destination as excellent, while 113 (35%) believed destination as good. Only 11 respondents (3%) felt that destination of trails was very poor, poor, or fair. Results are found in Table 30.

Table 27.

Number of trails	Frequency	Percent
Very poor	2	1
Poor	2	1
Fair	12	4
Good	155	47
Excellent	161	48
Total	332	100
Missing	18	5
Total	350	

Table 28.

Design of trails	Frequency	Percent
Very poor	1	1
Poor	2	1
Fair	12	4
Good	155	47
Excellent	159	48
Total	329	100
Missing	21	6
Total	350	

Table 29.

Level of signage	Frequency	Percent
Very poor	2	1
Poor	10	3
Fair	62	19
Good	127	39
Excellent	127	39
Total	328	100
Missing	22	6
Total	350	

Table 30.

Destination	Frequency	Percent
Very poor	1	1
Poor	1	1
Fair	9	3
Good	113	35
Excellent	197	61
Total	321	100
Missing	29	8
Total	350	

An evaluation of visitor opportunities was the basis for question eleven. Respondents were asked to rate the aspects of the following visitor opportunities: wildlife viewing, information/maps, horseback riding, hiking, mountain biking, solitude, quality of experience and educational programs. The rating was a scale of 1-5. One means very poor, 5 means excellent. For the category of wildlife viewing, there were 317 (91%) total responses. Only 33 (9%) of the respondents omitted this portion of the question. In total, there were 99 (31%) of the respondents who believed wildlife viewing was excellent. There were 139 responses (44%) who considered wildlife viewing as good. And 70 responses (22%) who maintained wildlife viewing was fair.



The remaining 9 responses (3%) felt wildlife viewing was very poor or poor. Results are found in Table 31.

Information and maps received 325 (93%) total responses. There were 25 (7%) of the respondents who skipped this question. Of those who responded, 138 (42%) considered information and maps as excellent. An almost equal number of respondents, 139 (43%) believed information and maps was good. There were 48 (15%) of the respondents who felt that information and maps was very poor, poor, or fair. Results are found in Table 32.

The category of horseback riding received a 50% response rate. There were 175 (50%) who answered and 175 (50%) who left this question blank. Of those who answered, 62 (35%) felt that horseback riding was excellent. There were 69 (39%) of the respondents who believed horseback riding was good. And 42 (24%) who considered it fair. A mere 2 responses (1%) felt that horseback riding was poor. There were no very poor ratings on this question. Results are found in Table 33.

As for hiking, there were 321 total responses (92%). A total of 29 (8%) omitted this question. Hiking received very favorable results; 239 (74%) considered hiking as excellent. While 79 (25%) believed hiking was good. Only 3 respondents (1%) felt hiking was very poor or fair. There were no poor responses. Results are found in Table 34.

Mountain biking also received very favorable responses. In total 236 (67%) of respondents answered this question. A total of 114 (33%) failed to answer this portion of the question. Altogether, 137 (58%) of the respondents felt mountain biking was excellent. There were 86 responses (36%) who believed mountain biking was good. Only 13 respondents (5%) considered mountain biking very poor, or fair. There were no poor responses. Results are found in Table 35.

For the category of solitude, there were 322 (92%) total responses. Altogether, 28 (8%) did not answer this portion of the question. Of those who responded, 129 (40%) believed the solitude was excellent; while 110 respondents (34%) considered it good. There were also 62 respondents (19%) who felt the solitude was fair. The remaining 21 respondents (6%) felt the solitude was very poor or poor. Results are found in Table 36.

The quality of the experience fared well. A total of 325 (93%) responses were received. There were 25 (7%) who omitted this question. Overall, 202 (62%) of the respondents believed the quality of the experience was excellent. A little more than one-third, 117 (36%) felt it was good. Only 6 respondents (2%) considered quality of the experience as very poor or fair. There were no poor responses. Results are found in Table 37.

Educational programs received only a 50% response rate. A total of 176 (50%) answered this question, 174 (50%) failed to answer this question. Of those who did respond, 58 (32%) believed educational programs were excellent; while 64 (36%) felt they were good. There were also 46 respondents (26%) who considered educational programs were fair. The remaining 8 (4%) believed educational programs were very poor or poor. Results are found in Table 38.

Table 31.

Wildlife viewing	Frequency	Percent	Information maps	Frequency	Percent
Very poor	1	1	Very poor	1	1
Poor	8	2	Poor	7	2
Fair	70	22	Fair	40	12
Good	139	44	Good	139	43
Excellent	99	31	Excellent	138	42

Table 32.



Total	317	100	Total	325	100
Missing	33	9	Missing	25	7
Total	350		Total	350	

Table 33.

Horseback riding	Frequency	Percent
Very poor	2	1
Poor	0	0
Fair	42	24
Good	69	39
Excellent	62	35
Total	175	100
Missing	175	50
Total	350	

Table 34.

Hiking	Frequency	Percent
Very poor	1	1
Poor	0	0
Fair	2	1
Good	79	25
Excellent	239	74
Total	321	100
Missing	29	8
Total	350	

Table 35.

Mountain biking	Frequency	Percent
Very poor	1	1
Poor	0	0
Fair	12	5
Good	86	36
Excellent	137	58
Total	236	100
Missing	114	33
Total	350	

Table 36.

Solitude	Frequency	Percent
Very poor	3	1
Poor	18	6
Fair	62	19
Good	110	34
Excellent	129	40
Total	322	1
Missing	28	8
Total	350	

Table 37.

Quality of experience	Frequency	Percent
Very poor	1	1
Poor	0	0
Fair	5	1.5
Good	117	36
Excellent	202	62
Total	325	100
Missing	25	7
Total	350	

Table 38.

Educational programs	Frequency	Percent
Very poor	3	2
Poor	5	3
Fair	46	26
Good	64	36
Excellent	58	32
Total	176	100
Missing	174	50
Total	350	

An encounter with wildlife was the basis for question twelve. Respondents were asked if they encountered any wildlife and if so, list the type. In total there were 336 responses (96%). Only 14 (4%) omitted this question. Of those who answered, 208 (62%) of the respondents had an encounter with wildlife. The other 128 (38%) did not. The types of wildlife encountered varied greatly, however, the main frequency of species were: birds, deer, rabbits, snakes, squirrels and insects. Results are found in Table 39.

Table 39.

Encounters with wildlife	Frequency	Percent
Yes	208	62
No	128	38



Total	336	100
Missing	14	4
Total	350	

Respondents were asked in question thirteen if there should be an entrance fee for those who walk into the Park. Altogether, there were 329 responses (94%). There were 21 (6%) who did not answer this question. Of those who answered, 169 (51%) believe there should be a fee for visitors walking into the Park. There were 127 (39%) who felt there should not be a fee and 33 (10%) who had no comment. Results are found in Table 40.

Table 40.

Entrance fee for walking in	Frequency	Percent
Yes	169	51
No	127	39
No Comment	33	10
Total	329	100
Missing	21	6
Total	350	

Question seventeen asked respondents if they have ever participated in Park events such as: campground programs, guided hikes, volunteer projects, or other. Response rates for these questions were very low. There were 17 (5%) who stated they participated in campground programs; 22 (6%) participated in guided hikes; 26 (7%) who participated in volunteer projects. Four other respondents had participated in bike patrols, recreational hiking, trail construction and trail repair. Results are found in Table 41.

Table 41.

Participated in	Frequency	Percent
Campground program	17	5
Guided hike	22	6
Volunteer project	26	7
Other	4	1
Total	69	

The basis behind question eighteen was two fold. Respondents were asked how important certain facilities and services were to them and then to what level did Larimer County Parks and Open Lands meet their needs. The first part of the question involved the condition of roads in the Park. The condition of roads important received 318 (91%) responses. There were 32 (9%) who failed to answer this question. In total, 51 (16%) felt the condition of roads was extremely important, 81 (25%) believed they were very important and 111 (35%) considered them moderately important. The remaining 75 (23%) felt the importance of road condition as not at all important, slightly important, or was not applicable. Results are found in Table 42.

Respondents were then asked if the condition of roads was attained. For this part of the question, there were 234 (67%) responses. One-third, 117 (33%) omitted this part of the question. Of those who responded, 55 (23%) felt they extremely



attained the condition of roads, 126 (54%) noted the very category and 35 (15%) stated moderately attained. The other 17 (7%) considered the attainment of roads as not at all, slightly, or not applicable. Results are found in Table 43.

The importance and attainment of parking areas was the next portion of the question. A total of 319 (91%) responded to the parking areas important section. Of those, 66 (21%) felt it extremely important, 114 (36%) believed it very important and 94 (30%) considered it moderately important. There were 45 (14%) who felt parking areas important as not at all important, slightly important, or was not applicable. Results are found in Table 44.

Parking areas attained received 238 (68%) total responses. There were 113 (32%) who failed to answer this question. Of those responding, 69 (29%) noted extremely attained, 132 (55%) stated very attained and 27 (11%) felt they moderately attained parking areas. The remaining 9 (4%) noted not at all, slightly, or was not applicable. Results are found in Table 45.

Picnic areas important received 317 (91%) responses. A total of 33 (9%) did not answer this question. Altogether, 32 (10%) felt picnic areas were extremely important, 72 (23%) believed them to be very important and 105 (33%) considered the importance of picnic areas as moderately important. There were 108 (34%) who considered noted not at all important, slightly important, or was not applicable. Results are found in Table 46.

For the picnic areas attained section, there were 225 (64%) total responses. Slightly over on-third, 126 (36%) omitted this question. Of those who responded, 34 (15%) noted extremely attained, 98 (44%) stated very attained and 39 (17%) felt they moderately attained picnic areas. The other 53 (23%) noted not at all, slightly, or was not applicable. Results are found in Table 47.

The importance of condition of trails was the next part of question eighteen. This question received 316 (90%) total responses; while 34 (10%) did not answer. Altogether, 121 (38%) believed the condition of trails was extremely important, 146 (46%) felt they were very important and 40 (13%) considered trail condition moderately important. The remaining 9 (3%) felt the condition was not at all important, slightly important, or was not applicable. Results are found in Table 48.

Condition of trails attained received 240 (69%) responses. There were 111 (32%) who did not answer this question. Of those who responded, 85 (35%) noted extremely attained, 124 (52%) stated very attained and 24 (10%) felt they moderately attained the condition of trails. The other 6 (2%) noted not at all, slightly, or was not applicable. Results are found in Table 49.

The importance and attainment of drinking water was next. Drinking water important received 314 (90%) responses. Only 36 (10%) did not answer this portion of the question. Of those who answered, 89 (28%) felt that drinking water was extremely important, 115 (37%) believed it very important and 60 (19%) considered drinking water moderately important. The remaining 50 (16%) felt drinking water was not at all important, slightly important, or was not applicable. Results are found in Table 50.

Drinking water attained received 229 (65%) total responses. Slightly over on-third, 122 (35%) omitted this question. There were 43 (19%) who noted extremely attained, 80 (35%) who stated very attained and 40 (17%) who felt they moderately attained drinking water. The other 64 (28%) noted not at all, slightly, or was not applicable. Results are found in Table 51.

For the category of restrooms important, there were 314 (90%) total responses. A total of 36 (10%) did not answer this



question. Of those responding, 64 (20%) considered restrooms extremely important, 129 (41%) believed restrooms are very important and 79 (25%) felt they were moderately important. The remaining 42 (13%) considered them not at all important, slightly important, or was not applicable. Results are found in Table 52.

Restrooms attained received 230 (66%) responses, while 121 (35%) omitted the question. There were 43 (19%) respondents who noted extremely attained, 86 (37%) who stated very attained and 42 (18%) who felt they moderately attained restrooms. The other 58 (25%) stated not at all, slightly, or was not applicable. Results are found in Table 53.

The next question focused on the importance and attainment of knowledgeable staff. There were 314 (90%) who answered the importance section. A total of 36 (10%) omitted the question. Of those responding, 88 (28%) felt knowledgeable staff was extremely important, 107 (34%) considered it very important and 65 (21%) believed a knowledgeable staff was moderately important. The remaining 54 (17%) stated not at all important, slightly important, or was not applicable. Results are found in Table 54.

Knowledgeable staff attained received 229 (65%) responses. Slightly over one-third, 122 (35%) failed to answer this portion of the question. Altogether, 93 (41%) noted extremely attained, 85 (37%) stated very attained and 24 (10%) felt they moderately attained a knowledgeable staff. The other 26 (11%) noted not at all, slightly, or was not applicable. Results are found in Table 55.

The last portion of question eighteen asked about the importance and attainment of educational programs. The importance of educational programs received 305 (87%) responses. There were 45 (13%) who did not answer this question. Of those responding, 33 (11%) felt educational programs are extremely important, 68 (22%) felt they are very important, 77 (25%) noted educational programs are moderately important and finally, 47 (15%) believed educational programs are slightly important. The remaining 80 (26%) felt educational programs are not at all important, or were not applicable. Results are found in Table 56.

Educational programs attained received 205 (59%) total responses. There were 146 (42%) who failed to answer this portion of the question. Of those who responded, 24 (12%) noted extremely attained, 47 (23%) stated very attained, 34 (17%) noted moderately attained and finally, 7 (3%) felt they slightly attained educational programs. The other 92 (45%) stated not at all or was not applicable. Results are found in Table 57.

Table 42.

Condition of roads important	Frequency	Percent
Not at all	21	7
Slightly	41	13
Moderately	111	35
Very	81	25
Extremely	51	16
Not applicable	13	4
Total	318	100
Missing	32	9

Table 43.

Condition of Roads attained	Frequency	Percent
Not at all	4	1
Slightly	3	1
Moderately	35	1
Very	126	15
Extremely	55	54
Not applicable	10	23
Total	234	4
Missing	117	33



Total	350		Total	350	
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Table 44.

Parking areas important	Frequency	Percent
Not at all	9	3
Slightly	32	10
Moderately	94	29
Very	114	36
Extremely	66	21
Not applicable	4	1
Total	319	100
Missing	31	9
Total	350	

Table 45.

Parking areas attained	Frequency	Percent
Not at all	2	1
Slightly	3	1
Moderately	27	1
Very	132	11
Extremely	69	55
Not applicable	4	29
Total	238	100
Missing	113	32
Total	350	

Table 46.

Picnic areas important	Frequency	Percent
Not at all	31	10
Slightly	50	16
Moderately	105	33
Very	72	23
Extremely	32	10
Not applicable	27	8
Total	317	100
Missing	33	9
Total	350	

Table 47.

Picnic areas attained	Frequency	Percent
Not at all	5	1
Slightly	6	2
Moderately	39	3
Very	98	17
Extremely	34	44
Not applicable	42	15
Total	225	19
Missing	126	36
Total	350	

Table 48.

Condition of trails important	Frequency	Percent
Not at all	3	1
Slightly	5	2
Moderately	40	13
Very	146	46
Extremely	121	38
Not applicable	1	1
Total	316	100
Missing	34	10
Total	350	

Table 49.

Condition of trails attained	Frequency	Percent
Not at all	1	1
Slightly	3	1
Moderately	24	10
Very	124	52
Extremely	85	35
Not applicable	2	1
Total	240	100
Missing	111	32
Total	350	

Table 50.

Drinking water important	Frequency	Percent
Not at all	12	4
Slightly	27	9
Moderately	60	19
Very	115	37
Extremely	89	28
Not applicable	11	3
Total	314	100
Missing	36	10

Table 51.

Drinking water attained	Frequency	Percent
Not at all	11	5
Slightly	20	9
Moderately	40	17
Very	80	35
Extremely	43	19
Not applicable	33	14
Total	229	100
Missing	122	35



Total	350	Total	350
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Table 52.

Restrooms important	Frequency	Percent
Not at all	10	3
Slightly	19	6
Moderately	79	25
Very	129	41
Extremely	64	20
Not applicable	13	4
Total	314	100
Missing	36	10
Total	350	

Table 53.

Restrooms attained	Frequency	Percent
Not at all	4	2
Slightly	16	7
Moderately	42	18
Very	86	37
Extremely	43	19
Not applicable	38	16
Total	230	100
Missing	121	35
Total	350	

Table 54.

Knowledgeable staff important	Frequency	Percent
Not at all	12	4
Slightly	28	9
Moderately	65	21
Very	107	34
Extremely	88	28
Not applicable	14	4
Total	314	100
Missing	36	10
Total	350	

Table 55.

Knowledgeable staff attained	Frequency	Percent
Not at all	1	1
Slightly	3	1
Moderately	24	10
Very	85	37
Extremely	93	41
Not applicable	22	10
Total	229	100
Missing	122	35
Total	350	

Table 56.

Educational programs important	Frequency	Percent
Not at all	30	10
Slightly	47	15
Moderately	77	25
Very	68	22
Extremely	33	11
Not applicable	50	16
Total	305	100
Missing	45	13
Total	350	

Table 57.

Educational programs attained	Frequency	Percent
Not at all	8	4
Slightly	7	3
Moderately	34	17
Very	47	23
Extremely	24	12
Not applicable	84	41
Total	205	100
Missing	146	42
Total	350	

Question nineteen asked respondents what kind of educational programs they would like to see in Larimer County Parks and Open Lands. There were a total of 85 (24%) responses. A total of 265 (76%) omitted this question. There were multiple answers for this question. The top 6 categories of requested educational programs are found in Table 58.

Educational program	Frequency	Percent
Wildlife	18	21
Plants	4	5
Wildflowers	4	5
Children's programs	4	5

Geology	3	4
Trail building and maintenance	2	2

Conflict was the basis behind question twenty. The question asked if the respondent ever had a conflict with another user and if so, what type of user and why. There were 318 (91%) responses. Only 32 (9%) failed to answer this question. Of those who responded, 295 (93%) reported they have never had a conflict, 14 (4%) claimed they have had a conflict once and 9 (3%) stated they have had a conflict more than once. The conflicts given were: 9 (39%) had a conflict with dogs, 7 (30%) had a conflict with another hiker and 3 (1%) had a conflict with a bicyclist. Results are found in Table 59.

Table 59.

Conflict with another user	Frequency	Percent
Never	295	93
Once	14	4
More than once	9	3
Total	318	100
Missing	32	9
Total	350	

Question twenty one asked respondents if they felt crowded at the Park. There were 329 (94%) responses. Only 22 (6%) did not answer this question. Altogether, 39 (12%) reported they felt crowded, 274 (83%) did not feel crowded and 15 (4%) had no comment. Results are found in Table 60.

Table 60.

Felt crowded	Frequency	Percent
Yes	39	12
No	274	83
No comment	15	5
Total	329	100
Missing	22	6
Total	350	

The category of crowding continued in question twenty two. The first part of the question asked respondents what is an acceptable number of visitors to see. There was a scale for them to choose from 0 through greater than 200. There were 206 (59%) responses with 144 (41%) not responding. The second part of the question offered the respondent the option of choosing: the number of visitors doesn't matter to me; or it matters to me but I can't specify a number. For the second part of the question, 126 (36%) of the respondents answered while 223 (64%) did not answer. Results are found in Tables 61 and 62.

Table 61.

Acceptable number of visitors	Frequency	Percent
0	3	1
5	13	6
10	52	25
20	73	35
30	38	18
40	10	5
50	7	3
60	2	1



80	1	1
100	3	1
150	1	1
200	1	1
More than 200	2	1
Total	206	100
Missing	144	41
Total	350	

Table 62.

Acceptable number of visitors	Frequency	Percent
Number of visitors doesn't matter	66	52
Number matters but can't specify number	60	47
Total	126	100
Missing	223	64
Total	350	

Crowding continued in question twenty three. Respondents were asked what uses influenced their feelings of crowding. This question was phrased to check all that apply. The categories of crowding were: hikers, staff/rangers, mountain bikers, picnickers, horseback riders, or other. The category 'other', received 6 responses. The responses were: destinations, dogs, Memorial Day weekend, noise level, parking lot and serenity. All other results are listed in Table 63.

Table 63.

Influence of crowding	Frequency	Percent
Hikers	154	44
Staff/Rangers	30	9
Mountain bikers	122	34
Picnickers	21	6
Horseback riders	67	19

Question twenty four asked for the respondents' date of visit. There were 333 (95%) responses with 17 (5%) who did not respond. Results are found in Table 64.

Table 64.

Day of visit	Frequency	Percent
Sunday	48	14
Monday	28	8
Tuesday	33	10
Wednesday	48	14
Thursday	28	8
Friday	51	15
Saturday	97	29
Total	333	95
Missing	17	5
Total	350	

The next demographic question, twenty five, asked for the number of people in the respondent's group and the



respondent's age. There were 335 (95%) responses for number of people in group. Only 15 (4%) omitted this question. There were 290 (83%) responses for age of visitor, with 60 (17%) not answering the question. Results are found in Tables 65 and 66.

Table 65.

Number of people in group	Frequency	Percent
1	54	16
2	157	47
3	59	18
4	38	11
5	5	2
6	11	3
7	5	2
8	1	1
9	1	1
12	2	1
13	1	1
18	1	1
Total	335	100
Missing	15	4
Total	350	

Table 66.

Age of visitor	Frequency	Percent
15-19	30	10
20-29	121	41
30-39	56	19
40-49	35	12
50-59	35	12
60-69	10	3
70-79	3	1

Respondents were asked in question twenty six for their gender. A total of 336 (96%) of the respondents answered while 14 (4%) did not. Of those who answered, 161 (48%) were female and 175 (52%) were male. Results are found in Table 67.

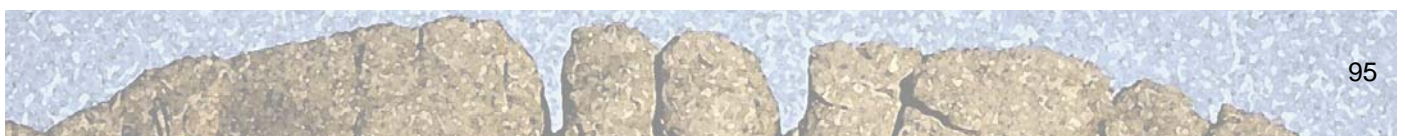
Table 67.

Gender of visitor	Frequency	Percent
Female	161	48
Male	175	52
Total	336	100
Missing	14	4
Total	350	

Question twenty seven asked for the respondent's zip code. The majority of the visitors were from the Fort Collins/Loveland area; however, results showed respondents from California, New York, Florida, Iowa, Ohio, Wisconsin, Nebraska and various cities and towns within Colorado. Results are found in Table 68.

Table 68.

Area of residence	Frequency	Percent
Ft. Collins/Loveland	238	72
Greeley	14	4
Denver Metro	14	4



Longmont	7	2
Boulder	4	1
Estes Park	2	1
Golden	1	1
Out of state	33	10

Question twenty eight was removed from the survey due to insufficient data.

Household income was asked of respondent's in question twenty nine. A total of 300 (86%) responded. There were 50 (14%) who failed to answer the question. Results are found in Table 69.

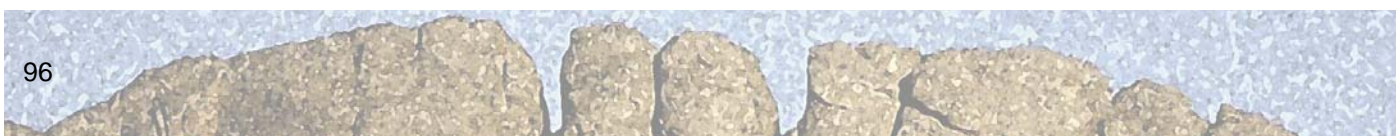
Table 69.

Household income	Frequency	Percent
Under \$10,000	51	17
\$10,000 - \$30,000	48	16
\$30,000 - \$50,000	64	21
\$50,000 - \$70,000	40	13
\$70,000 - \$90,000	24	8
\$90,000 and above	73	24
Total	300	100
Missing	50	14
Total	350	

The final demographic question, thirty, asked respondents their ethnicity. A total of 319 (91%) responded, while 31 (9%) did not respond. Results are found in Table 70.

Table 70.

Ethnicity	Frequency	Percent
Caucasian	302	95
Hispanic/Latino	10	3
Asian	1	1
African-American	1	1
American Indian	0	0
Other	5	2
Total	319	100
Missing	31	9
Total	350	



Larimer County Parks and Open Lands is conducting this survey to better understand your satisfaction of our facilities and services. Your participation is completely voluntary and your responses are voluntary. Your answers will be anonymous. Thank you.

1. How long are you planning to stay during this visit?

_____ Days _____ Hours

2. What park or open lands area are you visiting today?

3. How often do you visit Larimer County Parks and Open Lands?

_____ This is my first visit

_____ 1 – 4 times per year

_____ 5 – 10 times per year

_____ Once a month or more

_____ Once a week or more

4. What activities will you participate in during this visit? (check all that apply)

_____ Spending time with friends and family

_____ Picnicking

_____ Scenic/wildlife viewing

_____ Hiking

_____ Bicycling

_____ Other (please specify) _____

5. Please refer to the route or trails you were on today. Refer to trail map or brochure. _____

6. Why did you choose this area of Larimer County Parks and Open Lands to recreate as opposed to another location? _____

7. What amenity would you like to see that we do not offer? _____



8. Please evaluate our staff on the following aspects:

	Very poor	Poor	Fair	Good	Excellent
Courtesy	1	2	3	4	5
Professionalism	1	2	3	4	5
Appearance	1	2	3	4	5
Knowledge	1	2	3	4	5

9. Please rate the following aspects of these facilities

	Very Poor	Poor	Fair	Good	Excellent
Restrooms					
Cleanliness	1	2	3	4	5
Availability	1	2	3	4	5
Privacy	1	2	3	4	5
<hr/>					
Parking Areas					
Parking design	1	2	3	4	5
Space availability	1	2	3	4	5
Directional signs	1	2	3	4	5
<hr/>					
Picnic Areas					
Availability	1	2	3	4	5
Access	1	2	3	4	5
Cleanliness	1	2	3	4	5
<hr/>					
Drinking Water					
Availability	1	2	3	4	5
Access	1	2	3	4	5
Quality	1	2	3	4	5
<hr/>					
Trash Disposal					
Availability	1	2	3	4	5
Identifiable	1	2	3	4	5
Cleanliness	1	2	3	4	5



10. Please rate the following aspects of the trails at this Larimer County Parks and Open Lands area.

	Very Poor	Poor	Fair	Good	Excellent
Number of trails	1	2	3	4	5
Design of trails	1	2	3	4	5
Level of signage	1	2	3	4	5
Destination	1	2	3	4	5

11. Please rate the following aspects of these visitor opportunities at this area.

Visitor Opportunity	Very Poor	Poor	Fair	Good	Excellent
Wildlife Viewing	1	2	3	4	5
Information/Maps	1	2	3	4	5
Horseback Riding	1	2	3	4	5
Hiking	1	2	3	4	5
Mountain Biking	1	2	3	4	5
Solitude	1	2	3	4	5
Quality of Experience	1	2	3	4	5
Educational Programs	1	2	3	4	5

12. Did you encounter any wildlife today? Yes No

If yes, what did you see? _____

13. Currently, visitors who walk into this park are charged an entrance fee. Should there be a fee for these types of visitors?

Yes No No Comment



14. Larimer County Parks and Open Lands would like your reactions to the current user fees.

	Strongly disagree	Disagree	Not sure	Agree	Strongly agree
I understand the reasons behind the fee program	1	2	3	4	5
Public lands should be supported with public funds	1	2	3	4	5
Overall, I approve the fee program at this park	1	2	3	4	5
Fees are required to maintain the quality of the services Provided to the public	1	2	3	4	5
The fee program will limit my access to this park	1	2	3	4	5
I should not have to pay a fee to visit this park	1	2	3	4	5
Public lands should be supported by the people who use them	1	2	3	4	5
The current fees at this park are acceptable to me	1	2	3	4	5
I was satisfied with the quality of services I experienced at this park	1	2	3	4	5
I am more willing to pay the entrance fee knowing that 100% of the revenue stays in Larimer County	1	2	3	4	5

15. If there were designated campsites within the park or open space, would you be:

_____ More likely to camp overnight.

_____ Less likely to camp overnight.

_____ Not affected by camping.

16. Would you like to see more parks and open lands within Larimer County, similar to the one you visited? _____ Yes _____ No _____ No Comment

17. Have you ever participated in _____ Campground Program

_____ Guided Hike _____ Volunteer Project _____ Other (please specify)



18. We would like to know what facilities/services are important to you. Please indicate (1), how important each of these facilities/services listed below are to you when recreating. And (2), to what level did we meet your needs of these facilities/services during your visit today. Circle one number under IMPORTANCE and one number under ATTAINED for each experience.

	IMPORTANCE						ATTAINED					
	Not at all important	Slightly important	Moderately important	Very important	Extremely important	Not applicable	Not at	Slightly	Moderately	Very	Extremely	Not applicable
Condition of roads	1	2	3	4	5	NA	1	2	3	4	5	NA
Parking areas	1	2	3	4	5	NA	1	2	3	4	5	NA
Picnic areas	1	2	3	4	5	NA	1	2	3	4	5	NA
Condition of trails	1	2	3	4	5	NA	1	2	3	4	5	NA
Drinking water	1	2	3	4	5	NA	1	2	3	4	5	NA
Restrooms	1	2	3	4	5	NA	1	2	3	4	5	NA
Knowledgeable staff	1	2	3	4	5	NA	1	2	3	4	5	NA
Educational programs	1	2	3	4	5	NA	1	2	3	4	5	NA

19. What kinds of educational programs would you like to see in Larimer County Parks and Open Lands? _____

20. Have you had a conflict with another user in the park or open space?

_____ Never _____ Once _____ More than once

If so, what type of user and why? _____



21. Did you feel crowded at this park or open space?

_____ Yes _____ No _____ No Comment

22. What is an acceptable number of visitors to see while you are at this park or open lands area?

It is OK to see as many as: *(Please circle a number or check one of the other two options)*

0 5 1 2 3 4 5 6 7 8 9 10 15 20 >
0 0 0 0 0 0 0 0 0 0 0 0 0 0 200

_____ The number of other visitors doesn't matter to me

_____ It matters to me but I can't specify a number

23. What uses influenced your feelings of crowding? (check all that apply)

_____ Hikers

_____ Staff/Rangers

_____ Mountain Bikers

_____ Picnickers

_____ Horseback Riders

_____ Other (please specify) _____

24. What is the date of your visit? _____ (mm/dd/yyyy)

25. How many people in your group? _____ What is your age? _____

26. What is your gender? M / F

27. What is your home zip code? _____

28. Please list the age and gender of other members of your group. (Example M-14)

29. Please check the box that best represents your household income range.

Under \$10,000 \$10,000 to 30,000 \$30,000 to 50,000
 \$50,000 to 70,000 \$70,000 to 90,000 \$90,000 and above

30. Please check the category that best describes your race?

Caucasian Hispanic/Latino Asian
 African-American American Indian Other

